

Quality Policy

In over 25 years since the construction of a small printing house supplying customised advertising sticky notes to the Polish market, PromoNotes Sp. z o.o. has undergone a huge transformation, becoming one of the largest suppliers of promotional paper products in Europe.

The quality policy of our company builds on activities aimed at ensuring its continuous development through the production of goods that both satisfy our customers and are environmentally friendly.

We would like our company to be perceived as:

- trustworthy, credible and reliable,
- committed to sustainable development and socially responsible,
- respectful of the environment,

Together, we have identified the following strategic objectives which we aim to deliver by investing all our efforts and resources, now and in the future:

- ensuring full customer satisfaction by adhering to agreed lead times and providing high quality of the products manufactured;
- providing maximum and quick response to the changing needs and requirements of our customers and the market of promotional items;
- expanding our range of promotional products with new, innovative and flexible solutions;
- providing current and future clients with top-notch products, not only in terms of quality, but also in commercial terms,
- gaining and retaining the trust and satisfaction of customers for our products and the level of customer service;

To achieve these strategic objectives we engage in the following activities:

- manufacture and supply top-quality products that meet the needs and expectations of our customers;
- establish customers' requirements and assist them in choosing the optimum solutions;
- expand the range of proposed products, implement new technologies and upgrade the machinery and infrastructure;
- coexist in harmony with the environment and stakeholders following the sustainable development model of the UN Global Compact, in environmental, social and ethical terms;
- maintain business partnerships with customers and suppliers;
- support the Universal Declaration of Human Rights and the United Nations Global Compact and aim for their principles to be respected in our company as well as by our suppliers;
- comply with applicable legal regulations and other requirements concerning the manufactured products;
- develop conscious responsibility for the products among the staff and improve the skills of employees;
- compliance with FSC® procedures and guidelines for certified productions
- improve our own Quality Management System in order to enhance its effectiveness and the outcomes;
- improve all processes of the system and care for the plant's infrastructure;
- comply with the Good Manufacturing Practice;

- develop a conscious and responsible approach of the entire team in favor of quality and the environment through raising qualifications and offering effective motivation;
- continuous improvement of the effectiveness of the quality management system and company operations;

The Management of PromoNotes Sp. z o.o. declares that the quality policy is communicated, understood and applied in the organization, and secures the conditions and resources necessary to maintain the functioning of the quality management system.

Jakub Rawecki

A handwritten signature in black ink, appearing to read "Jakub Rawecki". The signature is fluid and cursive.

Managing Director
Suchy Las, 15/07/2018